

Mckenzie Hedrick

3503 S Georgetown Drive ◦ Montgomery, AL 36109

C (706) 201-8942 ◦ MckenzieHedrick@gmail.com ◦ <https://www.linkedin.com/in/mckenzie-heddrick-4888534195>

Education

August 2016 – June 2020

Athens, Georgia

University of Georgia

Dual Bachelor of Science in Biological Science and Agriculture in Animal Science

GPA 3.52/4.00

Summer 2018

Lisbon, Portugal

Atlantis Fellow

- Shadowed multiple surgical operations including triple bypass open-heart surgery, a spinal infusion, and introduction of a pacemaker
- Trained across numerous departments not limited to but including Cardiology, Gastroenterology, Ophthalmology, and Radiology

Hospital Cruz Vermelha

Volunteer Work

January 2017 – August 2017

Athens, Georgia

Athens Area Humane Society: Spay and Neuter Clinic

- Administered vaccinations and microchip implants
- Performed healthcare services such as trimming nails and processing fluid to assist in diabetic and constipated animals
- Sterilized and prepared surgical instrumentation prior to operation

January 2017 – August 2017

Athens, Georgia

University of Georgia Community Practice Clinic

- Stocked and sterilized exam and treatment areas with basic medical supplies
- Conducted testing for heartworm, FeLV/FIV, and Fecal flotation tests to assess animal health

Work Experience

Sales Consultant

February 2016 – August 2016

Athens, Georgia

- Performed root cause analysis for technical issues on all Apple platform products
- Encouraged sales of Apple products and third-party accessories according to customer need and knowledge of products

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January 2016 – March 2016

Athens, Georgia

Hostess

Taqueria Tsunami

- Monitored patron wait times and utilized a point of contact system to allow customers to leave callback numbers to optimize wait experience
- Greeted patrons of all ages and ethnicities in a respectful and friendly manner to improve overall restaurant experience

Additional Relevant Skills

Anatomy Knowledge

Customer Service

HIPAA

Hospital Experience

Microsoft Powerpoint

Microsoft Office

Medical Terminology

Physiology Knowledge

Presentation Skills